

# OCEANSIDE IMPORTANT PHONE NUMBERS

## FREQUENTLY CALLED NUMBERS

Airport.....	<b>760-435-5189</b>
Airport Complaint Hotline .....	<b>760-435-5173</b>
Ambulance Billing Information .....	<b>760-435-4112</b>
Business License .....	<b>760-435-3878</b>
California Welcome Center.....	<b>760-721-1101</b>
Chamber of Commerce 928 N.Coast Hwy ...	<b>760-722-1534</b>
Crimestoppers .....	<b>888-580-TIPS</b>
DMV 4005 Plaza Drive .....	<b>1-800-777-0133</b>
Election Information – City Clerk’s Office ....	<b>760-435-3000</b>
Farmers’ Market (MainStreet Oceanside) ....	<b>760-754-4512</b>
Graffiti Hotline .....	<b>760-435-4466</b>
Humane Society .....	<b>760-757-4357</b>
Job Line-24 Hours.....	<b>760-435-3505</b>
Library Information .....	<b>760-435-5600</b>
Megan’s Law <a href="http://www.meaganslaw.ca.gov">www.meaganslaw.ca.gov</a> (CSAR)	
Oceanside Eyes.....	<b>760-435-4200</b>
Parking Administration –	
Contest ticket .....	<b>760-435-3906</b>
Enforcement.....	<b>760-435-5195</b>
Permits, Payments, Info .....	<b>760-435-3890/3895</b>
Police Information-Desk Officer.....	<b>760-435-4900</b>
Police Records & Traffic Accident Reports...	<b>760-435-4944</b>
San Diego Gas & Electric.....	<b>800-711-7343</b>
Storm Information .....	<b>760-435-2899</b>
Street Lights Hotline – Recording .....	<b>760-435-5122</b>
Street Sweeping .....	<b>760-435-5043</b>
Streets & Traffic Signal Maintenance .....	<b>760-435-4500</b>
Surf Report.....	<b>760-435-4020</b>
Waste Management Of North County	
Res. & Bus. trash pickup/Lg. items incl.....	<b>760-439-2824</b>
Recycling-Reporting Scavenging .....	<b>760-435-4500</b>
Water Emergency Service--8am-4:30pm ....	<b>760-435-5800</b>
After Hrs.-Weekends-Holidays .....	<b>760-435-4900</b>

Water Sewer & Waste Disposal Billing .....	<b>760-435-3900</b>
<b>BUILDING DIVISION .....</b>	<b>760-435-3950</b>
Building Inspection Requests-24 Hours .....	<b>760-435-3925</b>
<b>CITY ATTORNEY .....</b>	<b>760-435-3969</b>
<b>CITY CLERK.....</b>	<b>760-435-3000</b>
<b>CITY COUNCIL .....</b>	<b>760-435-3029</b>
<b>CITY MANAGER.....</b>	<b>760-435-3065</b>
Oceanside Magazine .....	<b>760-435-3071</b>
Media Relations .....	<b>760-435-3085</b>
<b>CITY TREASURER .....</b>	<b>760-435-3550</b>
<b>CODE ENFORCEMENT DIVISION .....</b>	<b>760-435-3944</b>
Complaint hotline (voicemail only) .....	<b>760-435-3951</b>
<b>ECONOMIC/REDEVELOPMENT .....</b>	<b>760-435-3352</b>
<b>ENGINEERING .....</b>	<b>760-435-5099</b>
Flood Zone Information.....	<b>760-435-5101</b>
Public Works/Grading Insp. Req.--24hr .....	<b>760-435-5081</b>
<b>FINANCIAL SERVICES DEPARTMENT</b>	
Finance Division.....	<b>760-435-3850</b>
Ambulance Billing .....	<b>760-435-4112</b>
Purchasing .....	<b>760-435-3864</b>
Revenue – Business License .....	<b>760-435-3878</b>
Utility Billing .....	<b>760-435-3900</b>
Risk Management .....	<b>760-435-3847</b>
Special Assessments .....	<b>760-435-3550</b>
Water, Sewer & Waste Disposal Billing .....	<b>760-435-3900</b>
<b>FIRE DEPARTMENT.....</b>	<b>760-435-4100</b>
Non-Emergency After Hours .....	<b>760-435-4082</b>
Emergency Preparedness .....	<b>760-435-4090</b>
Fire Prevention .....	<b>760-435-4101</b>
Training .....	<b>760-435-4355</b>
<b>HARBOR AND BEACHES DEPARTMENT ..</b>	<b>760-435-4000</b>
Harbor Police.....	<b>760-435-4050</b>
Harbor Maintenance.....	<b>760-435-4030</b>
Lifeguard Headquarters 301 N Strand .....	<b>760-435-4018</b>

Surf Report.....	760-435-4020	Information-Desk Officer.....	760-435-4900
<b>HOUSING DIVISION</b> 321 N. Nevada .....	760-435-3360	<u>Neighborhood Policing Team</u>	
<b>HUMAN RESOURCES DEPARTMENT</b> .....	760-435-3500	Sergeant Rick Favela .....	760-435-4591
Job Line-24 Hours.....	760-435-3505	Crime Prevention – Ashley Sanchez.....	760-435-4440
<b>LIBRARY</b> 330 N. Coast Hwy. ... Information	760-435-5600	Sector 1 – Officer T. Cahill (M-Th) .....	760-435-4403
Administration .....	760-435-5560	Sector 2 – Officer A. Witherspoon (Tu-Fr)	760-435-4330
Reference.....	760-435-5580	Sector 3 – Officer A. Stingley (T-Fr) .....	760-435-4401
Children’s .....	760-435-5590	Sector 4 – Officer G. Cobian (M-Th) .....	760-435-4989
TDD .....	760-435-5566	Probation/Graffiti Officer Wheeler (Tu-Fr)	760-435-4430
Computer Center 321 N Nevada.....	760-435-5660	Neighborhood Watch Coordinator .....	760-435-4440
Mission Branch 3861 Mission Avenue .....	760-435-5630	Online Reporting.....	<a href="http://www.oceansidepolice.com">www.oceansidepolice.com</a>
Oceanside READS 321 N Nevada .....	760-435-5680	Police Records & Traffic Accident Reports...	760-435-4944
<b>PARKS &amp; RECREATION DIVISION</b> .....	760-435-5041	Traffic Division .....	760-435-4906
Community Centers		Red Light Citations .....	760-435-4789
Balderrama Center, 709 San Diego.....	760-435-5530	<b>PUBLIC WORKS DEPARTMENT</b> .....	760-435-4500
Beach Center, 300 N. Strand.....	760-435-5233	Hazardous Waste .....	760-435-5025
Melba Bishop Center 5306 N. River Rd..	760-435-5550	Oceanside Eyes.....	760-435-4200
Senior Center, 455 Country Club Ln.....	760-435-5250	Parks Maintenance .....	760-435-4500
El Corazon, 3302 Senior Center Dr.....	760-435-5300	Property Management .....	760-435-5166
Special Events .....	760-435-5540	Sandbags – COC .....	760-435-5043
Sports and Aquatics Camps .....	760-435-5233	Storm Drain & Flooding .....	760-435-4500
Surf Camp .....	760-435-5235	Storm Information.....	858-675-8701
Swimming Pool – 130 Brooks Street.....	760-435-5225	U.S. Weather Service.....	619-289-1212
Swimming Pool – 1404 Marshall.....	760-435-5535	Street Lights Hotline – leave details.....	760-435-5122
<b>PLANNING DIVISION</b> .....	760-435-3520	Street Sweeping.....	760-435-5043
<b>POLICE DEPARTMENT</b>		Street Tree Maintenance.....	760-435-4500
3855 Mission Avenue, Oceanside, CA 92058		Streets & Traffic Signal Maintenance .....	760-435-4500
Alarm Permits .....	760-435-4922	Waste Disposal .....	760-435-4500
Crime Statistics.....	<a href="http://www.crimemapping.com">www.crimemapping.com</a>	Weed Abatement. ....	760-435-4500
Crime Free Program .....	760-435-4440	<b>REDEVELOPMENT DIVISION</b> .....	760-435-3543
California Highway Patrol (CHP).....	760-643-3400	<b>WATER UTILITIES ADMINISTRATION</b> ...	760-435-5800
Dispatch/Non-emergency .....	760-435-4911	Emergency Service 8am-4:30pm .....	760-435-5800
Gang Hotline .....	760-435-GANG(4264)	After Hours Weekdays & Holidays .....	760-435-4900
Homeless Outreach Team.....	760-435-4552	Direct callers to Administration.....	760-435-5800

## **OCEANSIDE CUSTOMER CARE LINE**

**(760) 435-4500**

**[customercare@oceansideca.org](mailto:customercare@oceansideca.org)**

**Report problems, issues, and concerns to the Customer Care line. Your report will be entered into the City's customer care system and will be tracked.**

**You can also download the "MyOceanside" app on your phone and report a problem through there.**

**All requests made in the MyOceanside app or through Customer Care will be tracked and you can monitor the progress of your request.**

## **PUBLIC RECORDS REQUESTS**

**The City Clerk's Office has a new online portal for public records requests.**

**Visit <https://cityofoceansideca.nextrequest.com/> to make a public records request. You can track your request and download documents through the portal.**